

Privacy Statement

Diasoft B.V. (hereafter Diasoft) is responsible for the processing of personal data as described in this privacy statement.

Contact details

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Our Privacy officer can be contacted via dataprotection@diasoft.nl.

We strive to carefully process the data you provide to us. This privacy statement gives you an overview of the personal data we process, how we handle the data, and indicates why we collect it.

1. Personal data processed

Diasoft processes your personal data because you use our services and/or because you provide it to us yourself. Below you will find an overview of the personal data we process:

- First and last name
- Address
- Phone number
- E-mail address

In case of recruitment, selection and employment, additional document and information might be required to comply with, for example, tax obligations.

2. Grounds for processing

Diasoft processes your personal data for the following purposes:

- Handling your payment
- Sending our newsletter
- To be able to call or email you if this is necessary to provide our services
- To inform you about changes to our services and products
- To deliver goods and services to you
- To respond to your requests
- Recruitment and selection
- Employment
- Diasoft also processes personal data if we are legally obliged to do so, such as data that is needed for tax purposes.

The processing is based on the legal basis of 'contract', to be able to carry out our agreements.

3. Retention time

Diasoft does not store your personal data for longer than is strictly necessary to achieve the purposes for which your data is collected.

4. Special and/or sensitive personal data processed by us

Our website and services do not intend to collect data about website visitors who are younger than 16 years, except if a parent or guardian has given permission. Diasoft cannot verify whether a visitor is over the age of 16, and that is why we strongly recommend parents to be involved in the online activities of their children. This allows us to prevent the collection of data about children without parental consent.

If you are convinced that we have collected such personal data about a minor without permission, please contact us via dataprotection@diasoft.nl. We will remove this information immediately.

5. Sharing with third parties

Diasoft does not sell your personal data to third parties. Diasoft shares your personal data with third parties if this is necessary for the execution of the agreement and to comply with any legal obligations. We enter into a processing agreement with companies that process your data on our behalf to ensure the same level of security and confidentiality of your data. Diasoft remains responsible for these processes.

We strive to only share your data with third parties within the EU. If we share your data outside the EU, we will inform you separately.

6. Cookies

Diasoft only uses technical or functional cookies. A cookie is a small text file that is stored on your computer, tablet or smartphone when you first visit this website. The cookies we use are necessary for the technical operation of the website and your ease of use. They ensure that the website works properly and, for example, remember your preference settings. You can unsubscribe from cookies by setting your internet browser so that it no longer stores cookies. In addition, you can also delete all information previously stored via the settings of your browser.

7. Inspecting, modifying or removing data

You have the right to view, correct or delete your personal data. In addition, you have the right to withdraw your consent to data processing or to object to the processing of your personal data by our company and you have the right to data portability. This means that you can submit a request to us to send the personal data we have about you in a computer file to you or another organization mentioned by you.

If you would like to exercise your right to object and/or right to data portability or if you have other questions/comments about data processing, please send a specified request to dataprotection@diasoft.nl.

To ensure that the request for access has been made by you, we need to verify your identity. We will do this by a means of 2-factor authentication, e.g. if you call us with a request, we will ask you to confirm the request by e-mail or vice versa. If this is not possible, we may ask you to send us a copy of an identity document (e.g. passport, identity card). In this case, you need to make sure that the photo, MRZ (machine readable zone, the strip with numbers at the bottom of the document), document number and identification number (BSN) are black in this copy. This is to protect your privacy.

Diasoft will respond to your request as quickly as possible, but in any case within four weeks.

Diasoft would also like to point out that you have the option to file a complaint with the national supervisory authority. For The Netherlands, this is the 'Autoriteit Persoonsgegevens':

<https://autoriteitpersoonsgegevens.nl/nl/contact-met-de-autoriteit-persoonsgegevens/tip-ons>

8. Securing personal data

Diasoft takes the protection of your data seriously and takes appropriate technical and organizational measures to prevent misuse, loss, unauthorized access, unwanted disclosure and unauthorized modification. For example, our website is protected with SSL to encrypt your personal data. Furthermore, we have a policy in place for the reporting of data leaks and security incidents.

Diasoft takes the protection of your data very seriously and therefore takes appropriate technical and organizational measures to prevent abuse, loss, unauthorised access, unwanted publication and unauthorised modification. It however remains possible that an incident may occur in which personal data are involved. If you have the impression that an information security incident or data breach may have occurred, please get in touch with our Privacy Officer via dataprotection@diasoft.nl

In the event of a data breach, Diasoft will analyse the situation. If the breach could potentially affect your rights and freedoms, the data breach will be reported to the national Supervisory Authority within 72 hours after discovery of the breach. In case of a high risk, the individuals that are involved in the data breach will also be informed. Adequate actions will be taken to prevent further breaches or issues.